

College and Fellowship Program Bookseller Policies and Procedures

For customer service, refunds, and pricing information:

Phone: 972.564.3056

Email: College@PegasusLectures.com

Order Options: 1) Order Form 2) Phone 3) Purchase Order

Mail: Pegasus Lectures, Inc.

College and Fellowship Program Orders P.O. Box 157, Forney, Texas 75126

Fax: 972.552.9186

E-mail: college@pegasuslectures.com

Phone: 972.564.3056

COLLEGE AND FELLOWSHIP PROGRAM BOOKSELLER RETURNS POLICY

Purchases of active titles may be returned for a refund provided your return is received at our returns address below within 6 months of the original invoice date. All returns must be in condition to be resold as new. There is a 15% restocking fee for returning eligible college products to Pegasus Lectures, Inc.

Titles Eligible for Return

All returns must be in condition to be resold as new. Textbooks must be in original shrink-wrap or encased in another clear protective covering. Invoice information (indicating the invoice number) must be included with the return. Damaged books, used books, inactive titles, and titles otherwise ineligible for credit may not be returned. Textbooks received by Pegasus Lectures in a damaged condition are not eligible for return. Please pack return books carefully as we are unable to accept any books that are damaged (i.e., bent corners, scuffed cover, etc.).

Damaged Titles

Titles received by the college that are damaged in transit by the carrier must be reported immediately to Pegasus Lectures so that a claim can be filed. Call 972.564.3056 immediately upon receipt of damaged titles. Pegasus Lectures is not responsible for damaged titles that are not reported immediately upon receipt. For return textbooks that are damaged in transit, the sender is responsible for filing a claim with the carrier for any damaged goods.

Multimedia

Multimedia, including software in the form of CDs and/or DVDs are ineligible for returns crediting if the sealed packaging is opened.

eCourses

Unviewed eCourses are eligible for a refund minus a 15% restocking fee for a period of three months after purchase. eCourses that have been viewed are not eligible for a refund.

Return Address:

Pegasus Lectures, Inc.
College and Fellowship Program Returns
109 Dalview Drive
Forney, Texas 75126

Freight Charges

Return freight charges are the responsibility of the customer.

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